



SHERMAN POLICE DEPARTMENT



Photo credit: Michael Hutchins/ Herald Democrat

2020 ANNUAL REPORT

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CHIEF'S MESSAGE



MISSION STATEMENT

We stand to prevent, reduce, and disrupt crime and disorder by aggressive, professional, and compassionate enforcement of the law.

VALUES

Integrity Compassion
Professionalism Fairness/Equality
Loyalty Leadership Courage
Teamwork

MOTTO



The 2020 Sherman Police Department Annual Report is presented in light of a number of challenges experienced by our society during 2020. I am proud of the Sherman Police Department's response this past year to the ongoing pandemic and opportunities for civil unrest. The Department wishes to provide, the citizens of Sherman and those who visit or work in our community, the highest level of professional law enforcement regardless of the obstacles that may be present, and I believe we have accomplished that. I believe the Department's response to several novel issues this year was on par with community expectation and I am proud of the work our men and women did to help serve and protect our community.


The COVID-19 pandemic created substantial burdens for our Department at various times throughout the year; however, as is evidenced in this document, our level of service did not falter. We continued to make progress on the design of the new police headquarters, which is scheduled to be presented to City Council for the approval of construction during 2021.

Finally, the Department assumed responsibility for the City's Animal Services in October of 2020. We have worked with the Department staff to implement a number of changes which have proven to provide a better working environment for the employees, a better living environment for the animals, and a more efficient operation for our citizens.



We look forward to continuing to serve the City of Sherman in 2021.

Chief Zachary Flores

POLICE DEPARTMENT BUREAUS



Assistant Chiefs

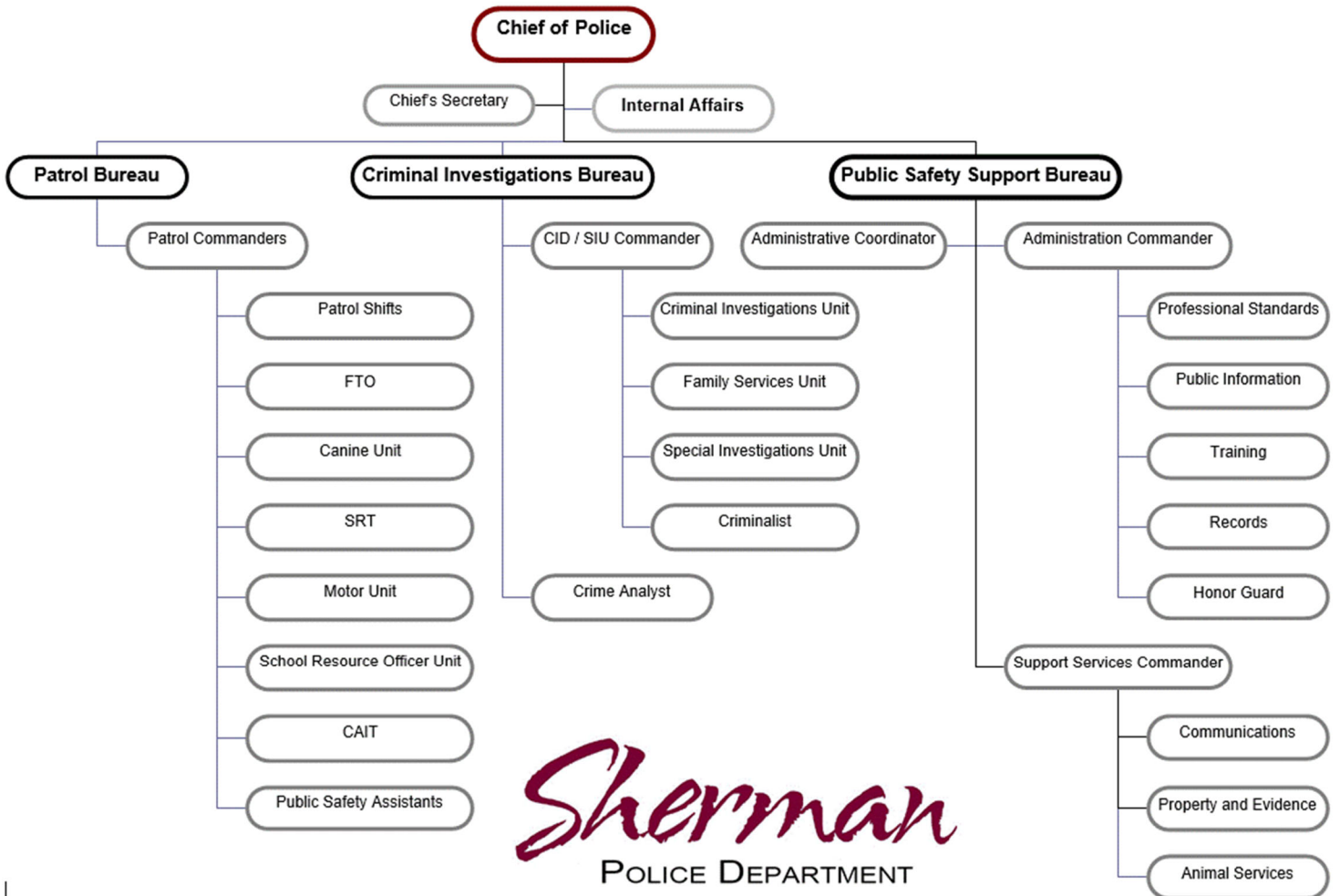
 <p>Assistant Chief Jason Jeffcoat Criminal Investigations Bureau</p>	 <p>Assistant Chief Bruce Dawsey Patrol Bureau</p>	 <p>Assistant Chief Wes Trisler Public Safety Support Bureau</p>
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DEPARTMENT ORGANIZATION



BUDGET

	2020		2019	
	Personnel	Total Budget	Personnel	Total Budget
Law Enforcement	\$7,766,634	\$8,842,618	\$7,315,329	\$8,625,491
Public Safety Support	\$1,473,154	\$2,120,330	\$1,423,124	\$1,897,728
Animal Services	\$607,172	\$947,431		
Total	\$9,846,960	\$11,910,379	\$8,738,453	\$10,523,219

PERSONNEL

	2020	2019
Sworn Officers Hired	1	3
Non-Sworn Officers Hired	6	7
Civilians Hired	3	7
Background Investigations	38	29
Retention Rate		
Law Enforcement	91.6%	
Civilian	86.7%	
Retirees		
Bob Fair - 40+ years		
Mark Wood - 23+ years		
K-9 Gunner - 6 years		



Training Facility

TRAINING HOURS

	2020	2019
Officers	9,830	11,836
Communications Officers	983	1,145

TOP ACCOMPLISHMENTS



Assistant Chief retires

Assistant Chief Bob Fair retired in January 2020 after 40+ years of service to the City of Sherman.

AC Fair was hired by the Sherman Police Department on September 4, 1979.



Officer retires

Officer Mark Wood retired in December 2020 after 23+ years of service to the City of Sherman.

Officer Wood was hired by the Sherman Police Department on February 17, 1997.



K-9 retires

K-9 Gunner entered service with the Sherman Police Department in 2014. He had two different handler partners for his 6 years of service. Officer Austin Ross was his handler when he retired in August 2020.



Achieved Texas Police Chiefs Association Year 2 Continued Recognition

On September 9, 2020,, the Texas Police Chiefs Association reviewed and accepted the Year 2 Annual Report to maintain recognized status. Recognized status was awarded in 2018 to include a four-year period with Annual Reports due in Years 1, 2, and 3 showing continued compliance. Year 4 will require a full review.



Animal Services reorganization

As of October 2020, the City of Sherman Animal Services is under the command structure of the Police Department.

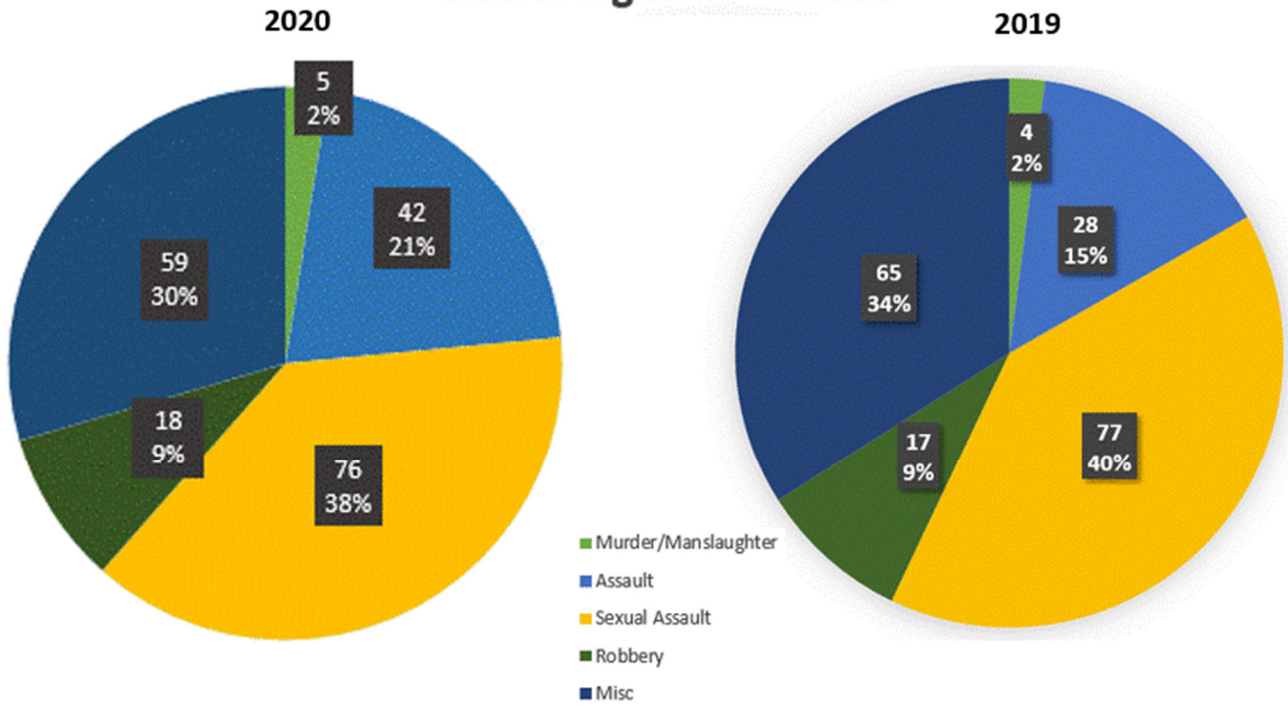


New PD Headquarters

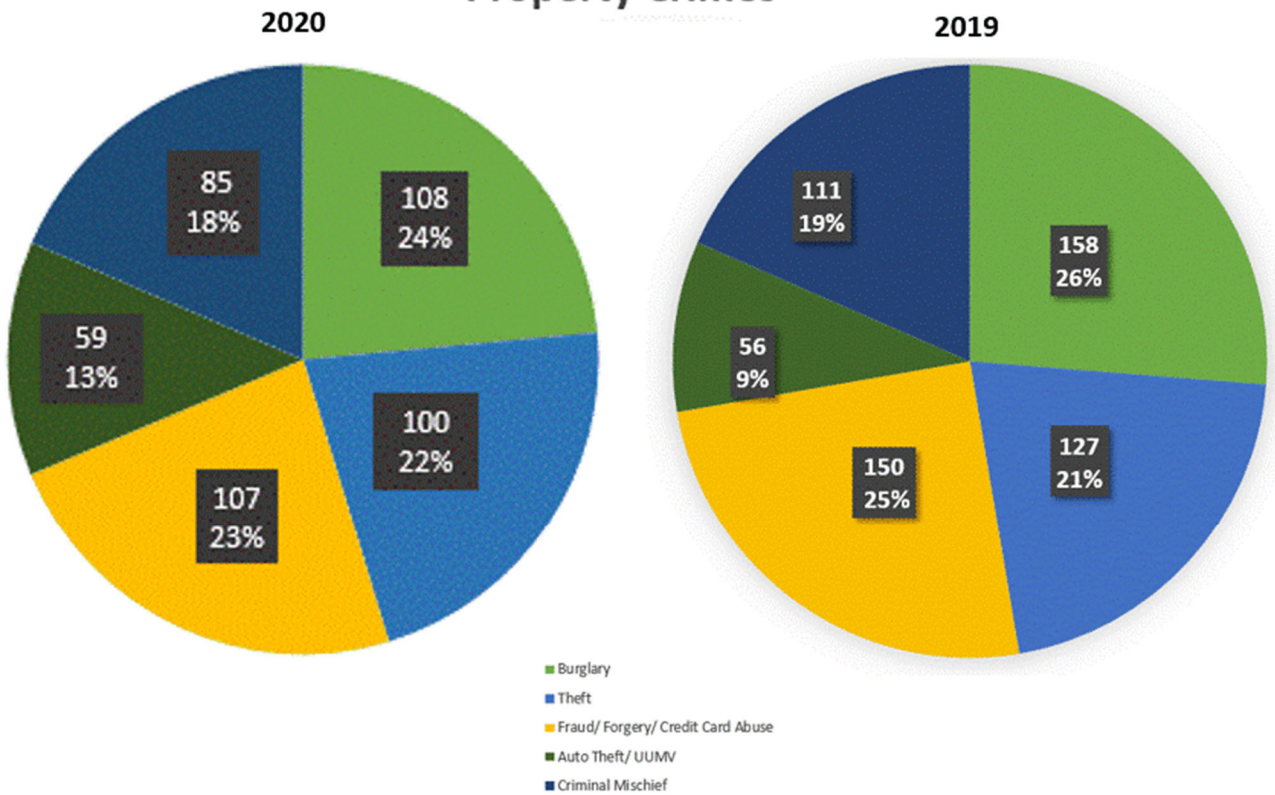
With the acquisition of the land at Northgate and W. Travis Streets and the approval of the Hidell and Associates agreement for the design work, preparations for the project construction for the new Police Department Headquarters are moving forward.

CRIMINAL INVESTIGATIONS - CID

Crimes Against Persons

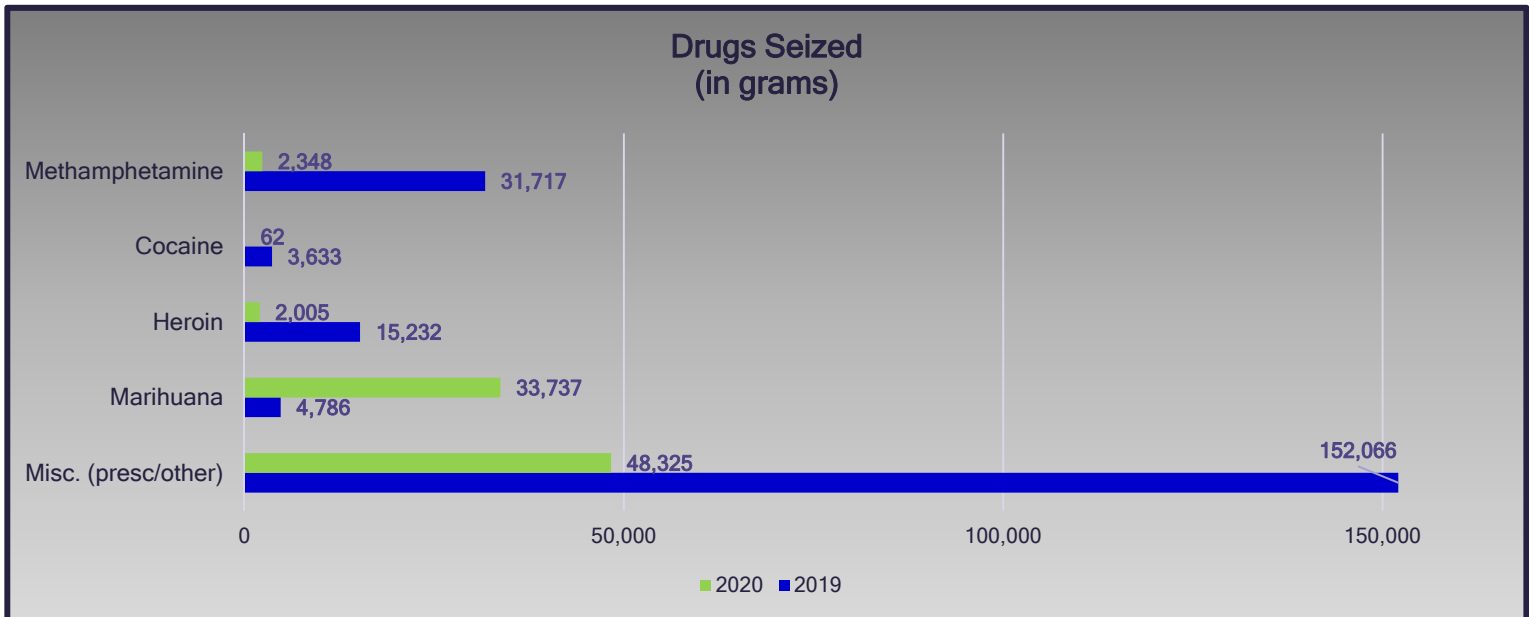


Property Crimes



	<u>2020</u>	<u>2019</u>
Total Callouts	130	97
Cases Assigned	668	792
Cases Cleared	790	799

SPECIAL INVESTIGATIONS UNIT (SIU)



	<u>2020</u>	<u>2019</u>
Total Civil Seizures	8	11
Value	\$76,937	\$33,922
Federal Seizure Value		\$88,623



	<u>2020</u>	<u>2019</u>
Cases Assigned	94	116
Cases Cleared	25	32

CID saw an increase in the overall number of call outs for the year, even though there was a reduction in the number of cases assigned. This was due to an increased number of complex cases that occurred during 2020, including an uptick in the number of homicides. CID successfully cleared 84% of the cases assigned in 2020.

SIU saw a decrease in the overall amount of drugs that were seized during 2020. This was attributed to the COVID-19 pandemic because of the reduction of traffic stops and ability to search homes due to restrictions. SIU developed several Federal conspiracy cases through the FBI Task Force that will have significant impacts in 2021. The overall amount of monetary seizure rose for 2020 and that was contributed to SIU officers working closely with Federal officers on high-level cases.

PATROL

	2020	2019
Citizen-Initiated Calls for Service	21,976	20,433
Officer Self-Initiated Calls	4,616*	8,896
Total Calls for Service	32,390	38,994
Traffic Stops	5,798*	9,665
Response Time (Priority One) (average - in minutes)	4.35	6.23

*decrease due to COVID-19 precautions

Due to the COVID-19 pandemic, we asked our officers to limit their contact with citizens. The officers were instructed to make traffic stops and/or self-initiated calls only when necessary to ensure the safety of the public. The Patrol Bureau also worked to bring our Priority One response time to 5 minutes or less.



TRAFFIC



	2020	2019
Total Crashes Reported	1,628	1,840
Crashes Investigated	725	736
Blue Form Crashes	903	1,104
Traffic Fatalities	7	8
Hit and run Collisions	436	205
DWI Arrests	169	271
Intoxication Assault	0	3
Intoxication Manslaughter	0	1
Other Criminal Traffic Cases	10	67

Traffic collisions reportedly dropped this year by roughly 200, however, hit and run collisions almost doubled. Officers were directed to conduct less traffic enforcement due to COVID, which may have played an integral part in the DWI arrests being lower and a rise in hit and run accidents.

SPECIAL RESPONSE TEAM

	2020	2019
High Risk Search Warrants Served	1	0
Barricaded Persons Incidents	1	4
Community Demonstrations	0	4
SRT Training Hours	64	154
Total SRT Unit Activations	3	4

In 2020, the Special Response Team conducted one high risk warrant service and resolved one barricaded person event. Both incidents ended successfully without injury or loss of life. SRT had a reduction in training time in an attempt to comply with state and federal guidelines for COVID-19.

K-9

	2020	2019
Deployments	197	297
Narcotics Searches	108	105
Narcotics Found (grams)	23,042.49	1308.8
Tracks	11	5
Community Demonstrations	8	7



During 2020, the overall deployments of K9 were lower in part due to the retirement of one of our K9 officers, Gunner. Additionally, the COVID-19 quarantine guidelines affected the unit's calls for service. His handler traveled to Florida to select the replacement and train with our new K9 Vulp. Despite few deployments, our K9 activity increased due to the increased utilization of the dogs.

DETENTIONS

	2020	2019
Total Arrests for Department	1,292	1,584

Overall arrest numbers were lower during year 2020 due to lack of inmate capacity at the Grayson County Jail. The jail's capacity was lowered because of COVID-19 outbreaks among the inmate population.

SUPPORT SERVICES

	2020	2019
PROPERTY AND EVIDENCE		
Items Received	5,478	14,164
Items Disposed	24,224	27,635
RECORDS		
Misdemeanor Cases Filed (est.)	796	1,049
Felony Cases Filed (est.)	640	731
Open Records Requests		
Worked by Records/PIO	842	1,371
Involving City Atty/ AG Office	301	214
Reports Entered into RMS	5,234	5,638
Crash Reports Entered Online	724	721
PSA Reports	819	830
COMMUNICATIONS		
911 Calls for Service	28,582	27,417
Non-Emergency Calls for Service	83,814	86,645
Total Police Calls for Service (only)	112,396	114,061
911 Calls Answered Within		
10 seconds	97.28%	97.08%
11-15 seconds	1.75%	1.95%
16-20 seconds	.47%	.56%
21-40 seconds	.43%	.33%
41-60 seconds	.05%	.03%
61-120 seconds	.02%	.01%
ANIMAL SERVICES - 2020		
# dogs brought in	1,637	adopted 672
# cats brought in	801	adopted 332
# calls responded to/complaints addressed	2,765	

Property and Evidence

The number of items received showed to drastically reduce due to updated bookkeeping procedures regarding photograph and video disc evidence. The items disposed also slightly decreased due to reorganization within the Section and the need for additional hiring and training.

Records

The misdemeanor and felony cases show to have reduced in the early weeks of the pandemic. Calls for police service drastically fell by up to 35% some weeks. The increase of the online fraud reports can be tied directly back to the large amount of identity theft and fraudulent unemployment claims that ran rampant during the pandemic and resulting financial crisis.

Communications

The Communications Section worked relentlessly, often short staffed (due to illness), to answer increased 911 calls. This was done while maintaining the number of 911 calls answered within 10 seconds. The national standard is to answer 90% of the 911 calls within 10 seconds and the Sherman Police Department answered 97.28% of our 911 calls within 10 seconds.

Animal Services

The Sherman Police Department took over leadership of Animal Services in October of 2020. During that time there were numerous staff changes and updates to practices and procedures. These have resulted in the addition of several new staff member, the volunteer program being placed under a coordinator, and maintenance updates to the facility. The Animal Control Advisory Board has been meeting regularly and working on the new City Ordinance. Many updates have happened quickly and we have identified other areas we can improve upon in the coming year.

